



## Solutions for Law Firms

### You Manage the Motions. We'll Take on the Tech.

Law firms face two constant profitability pressures - keep Clients happy and keep costs down. Technology plays a key role in handling both, with practice management systems, online research tools, unified communications, private networks, CRM, and much more. Some firms have a technology profile that can justify maintaining a large and expensive internal IT organization. Others, primarily smaller and boutique firms, have only a fraction of that infrastructure. For them, the investment and its TCO can't always be easily justified.

Bleuwire™ helps law firms slash the cost of buying and managing technology, from strategy and planning to full outsourced management.

#### ▶ Challenges

#### ▶ Client Relations

Your clients interact with your technologies every day. From phone systems to video conferencing, and from account management to sharing documents. How well your technology supports those interactions drives Client perceptions of your firm.

- ✓ Accredited Managed Services Provider
- ✓ State-of-the-art Operations Center with Cutting Edge Technology
- ✓ 24x7x365 Remote Help Desk and On-site Support
- ✓ 24x7x365 Real-Time Network Monitoring
- ✓ Experienced, Certified Technicians and Engineers
- ✓ Dedicated Account Managers
- ✓ Predictable Monthly Cost, Scalable Level of Service
- ✓ Remote Resolution of Issues more than 90% of the Time
- ✓ Easy to Understand Graphical Reporting of Performance
- ✓ Reduces IT Operational Costs by up to 70%



## ▶ Performance

Time is valuable: to you and to your clients. Whatever systems you use - case management, research, unified communications and more, inconsistent performance or worse, complete downtime, is can be a big hit to your bottom line.

## ▶ Mobility

Your people are in meetings or out of the office much of the time. They compensate for that with mobile devices to make decisions and collaborate anytime and anywhere. Those devices have to be connected to your network, identified, inventoried and monitored all the time.

## ▶ Security

When you become a mobile firm, you open an even wider door to security risks. One hacking event, one lost phone, or one instance of lost client data can (and likely will) batter your reputation. Your technology has to be bulletproof. Guarding against risk is a full-time job for experts.

## ▶ Costs

You face three costs. First is the capital cost of owning and licensing technology. Second is the operational cost of keeping that technology running. Third is the opportunity cost you risk when your technology goes down.

## ▶ About Bleuwire™

At Bleuwire™, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

## Legal Software

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Citrix

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Client Profiles

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Double Time (The FUND)

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Exchange

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Juris

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LexisNexis

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QuickBooks

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SharePoint/EDM

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Thomson Elite

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Thomson WestLaw

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Time Matters

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Timeslips

## Powered by the Best in the Business



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8567 Coralway #465 Miami, FL 33155 | (888) 509-0075 | bleuwire.com