



Managed IT Services

Bleuwire™ Managed IT Services delivers the IT skills and expertise to help you realize the full value of your investment.

Trust Bleuwire™ to Manage Your IT

Let Bleuwire™ manage the hardware, software, networks, printers, phone systems - and more - you use each day. Our services encompass storage, cloud, virtualization, collaboration, mobility, and more. We'll perform asset management. We'll manage your security, backup and disaster recovery. We'll find the best ways to keep you connected with your Clients.

▶ **Benefits**

▶ **Improve Every Part of Your IT**

Bleuwire™ starts with defining the right IT strategy for your business. From there, we'll design a solid and flexible architecture. Let us evaluate and implement the products and services that will be components of that architecture. We'll watch it day and night to make sure it's always running.

▶ **Your Place, Our Place or the Cloud**

Your business needs will determine which parts of your infrastructure you keep in house, which you colocate or host with Bleuwire™, and which deliver the best value when delivered in the cloud. That includes storage, security, applications, traffic management - every element of your IT landscape.

- ✓ Experienced Managed Services Provider

- ✓ State-of-the-art Operations Center with Cutting Edge Technology

- ✓ 24x7x365 Remote Help Desk and On-site Support

- ✓ 24x7x365 Real-Time Network Monitoring

- ✓ Experienced, Certified Technicians and Engineers

- ✓ Dedicated Account Managers

- ✓ Predictable Monthly Cost, Scalable Level of Service

- ✓ Remote Resolution of Issues more than 90% of the Time

- ✓ Easy to Understand Graphical Reporting of Performance



▶ We Fit into Your Plans

Bleuwire™ covers the full IT spectrum, but you hire us to cover only what you need. We'll take on some, many or all of the tasks involved with planning, implementing and maintaining your IT operation.

▶ Top-Notch Technologists on Your Team

Bleuwire™ Virtual CIOs, engineers, technicians and support staff have certifications that encompass virtually every major manufacturer, standard and methodology.

▶ Advance Your Marketing

Let Bleuwire™ become part of your digital marketing. We'll help you plan, create and implement CPC campaigns, build and host your website, enable ecommerce, manage and monitor your email and e-newsletter campaigns, and more.

▶ Tighten Ongoing Administration

Turn to us to help you get all your IT assets under control. That includes ensuring your licenses are up to date, taking inventory of all your hardware, and tracking your warranties to be sure they're current.

▶ About Bleuwire™

At Bleuwire™, we don't think you should have to pay for services you don't need. That's why we offer a boutique approach to IT management so that you can select only the services that will benefit your company. The choice is yours.

Services

Web-based ticketing, tracking,
monitoring and reporting

Comprehensive view of your IT
issues and ticket resolutions

Efficient technology workflows and
processes

Click-of-the-mouse service calls

Performance reporting

Remote resolution of issues over
90% of the time

Asset inventory

Helpdesk services

Powered by the Best in the Business



datto



lenovo



8567 Coralway #465 Miami, FL 33155 | (888) 509-0075 | bleuwire.com